



# DRAFT DETERMINATION

*Fair Work Act 2009*  
s.285—Annual wage review

**Annual Wage Review 2020–21**  
(C2021/1)

**TELSTRA AWARD 2015**  
[MA000123]

Telecommunications services

JUSTICE ROSS, PRESIDENT  
VICE PRESIDENT CATANZARITI  
DEPUTY PRESIDENT ASBURY  
COMMISSIONER HAMPTON  
MR FERGUSON  
PROFESSOR WOODEN  
MS LABINE-ROMAIN

MELBOURNE, XX JUNE 2021

*Annual Wage Review 2020–21.*

A. Further to the decision issued by the Expert Panel in the Annual Wage Review 2020–21 on 16 June 2021 [[2021] FWCFB 3500], the above award is varied as follows:

- By deleting the table appearing in clause 13.1(a) and inserting the following:

<b>Classification</b>	<b>Rate per week (\$)</b>
Customer Contact Officer Level 1	853.60
Customer Contact Officer Level 2	899.50
Principal Customer Contact Specialist	947.80
Customer Contact Team Leader	981.50
Principal Customer Contact Leader	1052.40

- By deleting the table appearing in clause 13.1(b) and inserting the following:

<b>Classification</b>	<b>Rate per week (\$)</b>
Clerical and Administration Level 1	825.20
Clerical and Administration Level 2	853.60
Clerical and Administration Level 3	899.50
Clerical and Administration Level 4	981.50

<b>Classification</b>	<b>Rate per week (\$)</b>
Clerical and Administration Level 5	1052.40

3. By deleting the table appearing in clause 13.1(c) and inserting the following:

<b>Classification</b>	<b>Rate per week (\$)</b>
Telecommunications Trainee	825.20
Telecommunications Technical Employee	899.50
Telecommunications Technician	955.10
Advanced Telecommunications Technician	981.50
Principal Telecommunications Technician	1052.40
Telecommunications Associate	1137.20

4. By deleting the table appearing in clause 13.1(d) and inserting the following:

<b>Classification</b>	<b>Rate per week (\$)</b>
Technical Professional Level 1	1178.90
Technical Professional Level 2	1218.50
Technical Professional Level 3	1331.70
Technical Professional Level 4	1501.80

5. By deleting the table appearing in clause 13.1(e) and inserting the following:

<b>Classification</b>	<b>Rate per week (\$)</b>
Sales Professional	902.50

6. By deleting the table appearing in clause 13.1(f) and inserting the following:

<b>Classification</b>	<b>Rate per week (\$)</b>
Media Relations Officer	981.50
Senior Media Relations Officer	1052.40

B. This determination comes into operation on 1 July 2021. In accordance with s.286(5) of the *Fair Work Act 2009* this determination does not take effect in relation to a particular employee until the start of the employee’s first full pay period that starts on or after 1 July 2021.

PRESIDENT