

From: Joanne Knight [mailto:jknight@syd.asu.asn.au]
Sent: Friday, 3 June 2016 1:21 PM
To: Associate Assist
Cc: AMOD
Subject: AM2014/222 - Contract Call Centres Award 2010

Dear Associate,

I refer to the listing for Conference held Thursday 26 May, with Commissioner Roe for the above mentioned matter no. *AM2014/222 - Contract Call Centres Award 2010*. I also refer to the *Further Report to the Full Bench* in the same matter, as well as the *Summary of submissions – further revised* and *Exposure draft – Contract Call Centres Award 2015 - further revised*, that have been published on 26 May and 1 June respectively.

The ASU believes there may be an error in the Further Report regarding Item 5. The Report states that in respect of Clause 8.1 of the Exposure Draft: "it was agreed that this matter will be resolved by amending the exposure draft to add in brackets "(or up to 38 hours for casual employees)." The ASU disagrees that the words are agreed and reserves the right to give further consideration to the revised proposal at the Hearing listed next Monday, 6 June 2016.

If there is transcript available for the Conference held 26 May, the ASU requests a copy as soon as practical. Should the Commission wish to discuss the error further, please contact me on (03) 9342-1450 or my mobile 0419 59 33 96.

Kind regards,

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